

Winterfest & Kidfest Policy *of Stratford Heights Church of God*

We are so excited you have signed up to go on the Stratford Heights' Youth Trip to Winterfest or the Children's Church trip to Kidfest. We wanted to make sure you are aware of the policies of these trips.

- All monies are nonrefundable.
 - If you had made a payment or paid for your trip in full and you cannot go on the trip, we will do our very best to sell your spot for you to receive a full refund. Throughout the planning of the trip we have to send deposits and payments. We do not keep the funds here because we have a payment schedule that we have to keep with the conference, hotel and bus companies. So we are not able to refund your payments. But we will make every effort to sell your spot. You also have the option to gift your spot on the trip to a student. Spots cannot be sold or gifted to an adult without the trip leaders permission.
 - If the trip is canceled due to weather, pandemic, etc, you will be credited for the following year. Once we have made all of our payments we operate on the same system with the conference, hotel and bus companies. We are not refunded money from the conference, hotel or bus. We are credited by these companies, also.

Thank you for understanding this policy. This is not a new policy. The policy has been in effect for many years. We are sending you this written policy just to make everyone aware of this procedure.

If you have any question, please feel free to contact Pastor Luke Ball (Winterfest) or Amy Morgan (Kidfest).